

Keboola Connection

A new generation platform for fast and transparent data integration in the cloud.

Unique ability to **instantly** integrate, blend and enrich **thousands** of data sources

Agile
deployment of
data science
applications; fast
iteration

faster
implementation
than the best
existing solutions
available

Keboola Connection Overview

- All your business data in one platform ETL (Extract, Transform, Load)
- Easy framework for pulling data from over 170,000 data sources
- Automated, transparent and completely secure
- Appstore for data science **applications** ready to deploy; apps can be created by 3rd parties
- Scalability on AWS cloud infrastructure
- Data democratisation, giving access to the right people to the right data at the right time.

Keboola Connection Value

- Connecting your data without worrying about maintenance; everything easily accessible on demand in a unified format.
- Plugging in new data sources is fast and easy; no programming is required.
- Planning and monitoring sequences of tasks of any complexity. You don't have to touch a thing.
- Marketplace for data science application in case you don't have a full time data scientist.
- Using the right muscle for each job. From MySQL to Redshift and SQL to R, we cover you. Pay for what you really use. #goCloud
- Delivering data and insights across the organisation, targeted to fit everyone's business needs and goals.

Trends That Matter

30%

of enterprise access to broadly based big data will be via intermediary data broker services, serving **context** to business decisions by 2017.

Gartner [2015]

35%

shortfall of

data-savvy workers needed to make sense of big data by 2018.

McKinsey [2011]

60%

margin of an average retailer if using big data to its full potential.

McKinsey's [2015]

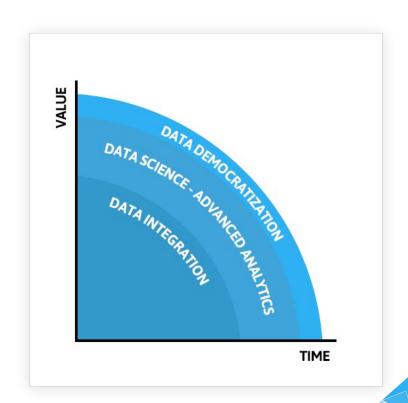
Context

Technology

Efficiency

Data Enablement Maturity

- Data integration organisations struggle to bring all their meaningful business data under one roof.
 Consolidation typically takes up to 85% of their analytical capability.
- 2) Advanced analytics these companies have cracked their basic operational, 'static' reporting and are working on predictive modeling, advanced segmentation, leveraging machine learning and similarly evolved practices.
- 3) Data democratisation efforts these companies truly understand what being #datadriven means and distribute information vertically for all levels of employees to leverage and create value.



Challenges We Solve



Connecting Your Data

Our open platform makes it easy to quickly connect relevant data from many sources and provide context.

2

Reducing Cost of Data Infrastructure

Our automated solution removes the burden of updating your home grown or legacy ETL, so you can focus on solving your business issues.



Advanced Analytics

We enable organisations to quickly deploy data science applications to get new value from your data faster.

Client Problems We Solve

Marketing Director

Data Overload - Dealing with many data sources and data types; consolidating everything for our final reporting takes full time resources.

Not Enough Time – New campaigns start before we are finished evaluating the last one; it's time consuming.

Offline vs. Online - How do we find the link?

Attribution - How do we allocate budgets?



Client Problems We Solve

Head of IT

Data Infrastructure – Managing our own ETL system is not efficient. When one of our key systems changes API, we have to update our entire system. Rewriting scripts and process workarounds is not sustainable.

Distribution – Matching the right people with the the right data is very difficult. We are mainly demand driven.

Human Factor – Nobody is 100 % reliable and mistakes happen. The whole data management and flow are not transparent enough and are error-prone.



Client Problems We Solve

Business Analyst / Data Scientist

Disjointed Data - Rather than developing a new hypothesis, we spend time organising disjointed data.

Data Hygiene - Lots of time is being wasted on data quality issues. Fixing this never ends.

Iteration Speed - Preparing and implementing new algorithms is ineffective and their iteration is time consuming.



Use Cases

Keboola in Retail

Challenge

A retailer with a chain of stores and a growing e-commerce platform needed insights into the purchase behaviour of their customers.

- disconnected data in warehouse and siloed cloud based systems
- lack of 'data science' skills in house

Big Goal

Drive more revenue & increase Customer Lifetime Value (customer lifetime value)

Data Sources

- loyalty management system
- point of sales system in store
- point of sales e-commerce

Solution

Required data is integrated in the **Keboola Connection** ETL, where it is cleaned and prepared for further analysis.

Custom or pre-built R algorithm is
deployed to run advanced RFM
segmentation to be able to **predict a next purchase** and plan
more **effective campaigns**.

Result: Increase in purchasing frequency higher CLV

11

and

Use Cases

Keboola in Omni-Channel Marketing

Challenge

A client from the financial sector with several business units generates new business through mix of offline activities and online campaigns.

Their marketing department didn't have **clarity** on the influence of different channels on attribution beyond the point of the first **conversion**.

- multiple disconnected channels and online reporting systems
- complexity of ownership of different data sources

Big Goal

Complete **accountability** in marketing efforts

Transparency from customer acquisition to their life value

Ability to identify most profitable customer groups by origin

Data Sources

- Google Analytics
- Facebook Ads & Insights
- Google Adwords
- Salesforce CRM
- Offline campaigns (events)

Solution

Required data is integrated in the Keboola Connection ETL, where it is cleaned, connected and prepared for further analysis.

Advanced transformation and **R** algorithms are used to map the entire consumer journey from the first advertisement interaction to conversion to repeated purchases.

Result:

Visibility on customer groups by CLV
(customer lifetime value)

Clarity on effect and symbiosis of certain channels

Unique Value Proposition

Data integration of thousands of online and offline data sources with unprecedented speed.

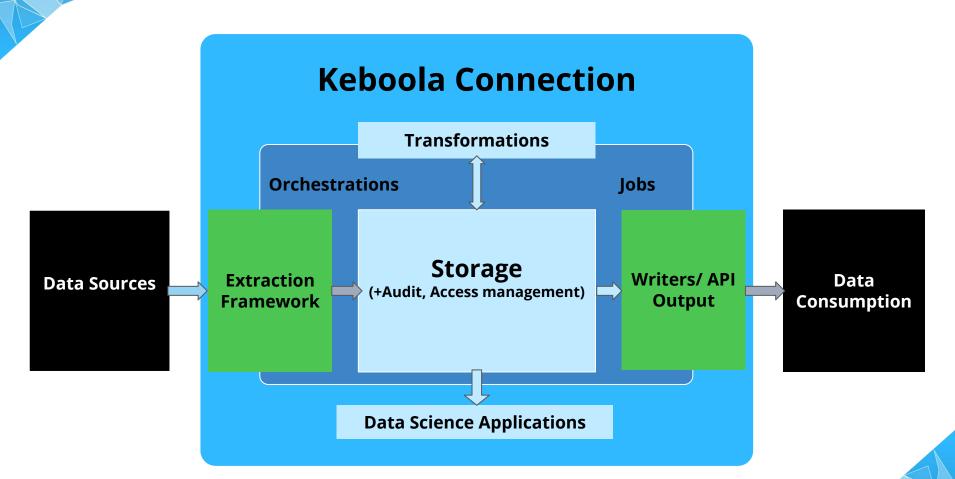
Leveraging easy to scale.
Pay what you use.
Cloud based platform.

Network of specialized partners around the world within the reach of the Keboola ecosystem; specialized solutions from marketing attribution to retail analytics or natural language processing.

No vendor lock in.
We value freedom and believe that customers should always be able to take their data away if they want to. So we introduced

Data Take Out.

Keboola Under the Hood



EXTRACTORS

Marketing

Google Analytics, Mailchimp, Silverpop, Adwords, Omniture, Stat, Qualtrics and more

Social

Facebook, Twitter, Instagram, Youtube and more

Sales / Finance

Salesforce, Magento, SAP, Zendesk, Shopify, MS Dynamics, Recurly and more

Flat files

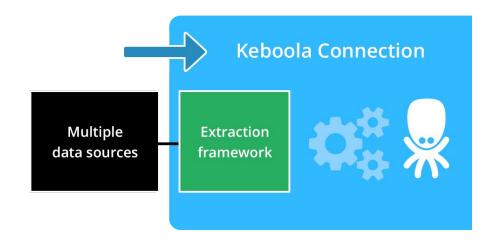
CSV, XLS

Database

SQL & NoSQL / Cloud & On-prem

DWH / Storage

Oracle, SAP, Teradata, AWS, Informix, Dropbox, Drive, FTP

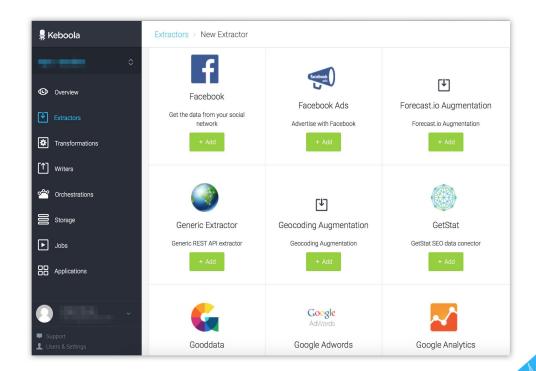


Over 170,000 data sources at your fingertips, instantly!

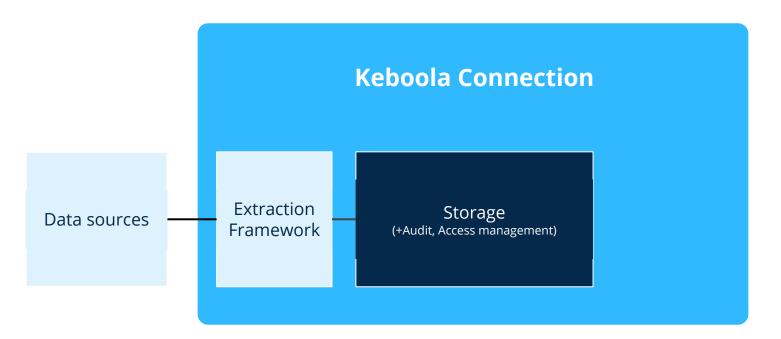
EXTRACTORS

With Keboola, you can instantly extract data from more than **170,000** different sources.

- Over 70 custom pre-built
 extractors ranging from marketing
 applications to finance, with own UI;
 clients with development resources
 can also build their own extractor.
- Our 'golden bullet' is the Generic
 REST Extractor, which in itself is
 configurable for thousands more
 data sources in a matter of hours!



STORAGE



Secure data warehouse with a full rollback.

STORAGE

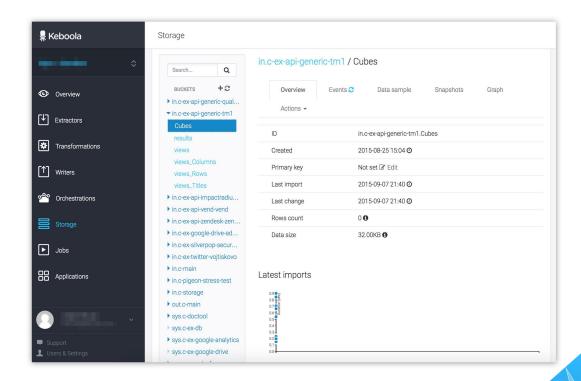
Storage API is the key part of the infrastructure. It is fully managed by Keboola and run in Amazon S3.

It mainly **receives** data from extractors, and **stores** it safely for further operations.

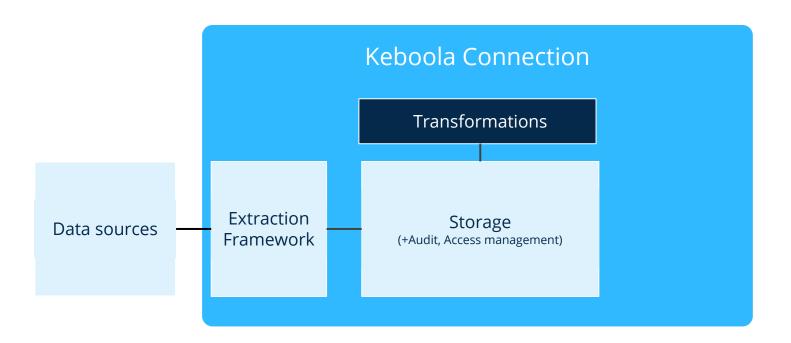
Data is then accessible for transformations, data blending and augmentation.

Internal tasks are conducted in an **isolated environment** for **security** purposes, and all activity is logged for audit at any point in time.

This log is visible and searchable to all users of the project and offers a full rollback function.



TRANSFORMATIONS



Clean, join, unify and transform data.

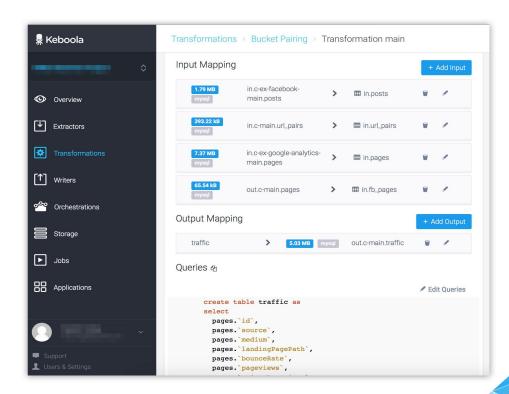
TRANSFORMATIONS

Transformation is essentially data manipulation: cleaning, joining and unifying prepared in SQL and R.

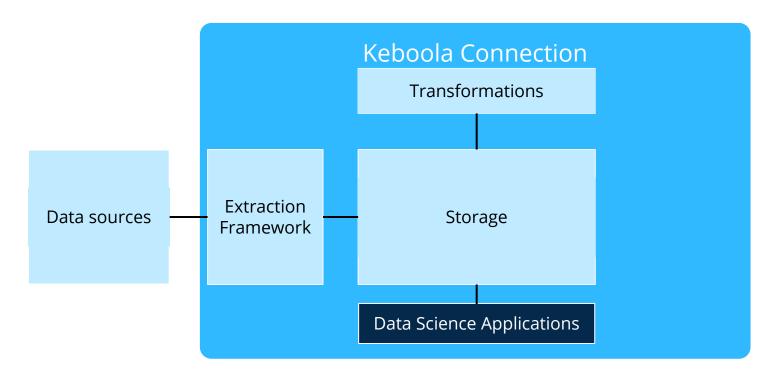
In Keboola, you can use the right tool for each task. Available transformation backends are: MySQL, Redshift and Snowflake.

Sandbox is instantly available for fast iterations of your query for both, MySQL and Redshift backends.

Transformations can be saved as **templates** and reused across multiple projects.



DATA SCIENCE APPLICATIONS



Don't have an in-house data scientist? Fret not!

DATA SCIENCE APPLICATIONS

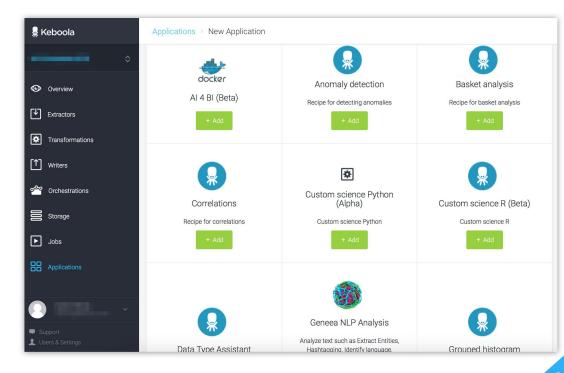
See our App Store with 'ready to deploy' data science applications that can be released within a couple of clicks and are easy to configure.

Process unstructured data using 3rd party applications and technology such as NLP from Geneea.

Let us prepare **custom algorithms** for you, or use **your own solution** thanks to the help of a **docker** image.

Examples of available apps:

- Next order prediction
- Segmentation
- Anomaly detection
- Basket analysis
- Grouped histogram (Video example)
- and much more



APPLICATIONS - BASKET ANALYSIS

Discover what goods customers buy together.

Understand what combinations of goods to bundle.

In Keboola Connection, we have a ready-made set of applications revolving around **purchasing patterns** in R language. It comes with description of data format required. The app is ready to deploy instantly and is suitable for most common use cases.

If your business has very specific needs, deploy your own R code, or reach out to our team and network of specialised partners to help you build personalised one.

Most suitable use cases are in Retail, E-commerce shops, CRM and Sales in B2B organisations.



WRITERS



Business Intelligence

Tableau, GoodData, YellowFin, SAS Visual Analytics, Chartio, Periscope, Looker, etc.



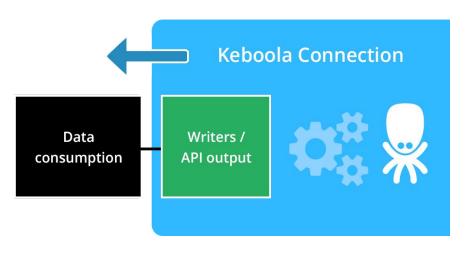
Marketing Solutions

Facebook, Adwords custom audiences, Marketo, Mailchimp, Silverpop, Trading desks, etc.



DWH / DB / Storage

Oracle, SAP, Teradata, AWS, Informix Dropbox, Drive, FTP, Redshift, Elastic, BigQuery, etc.



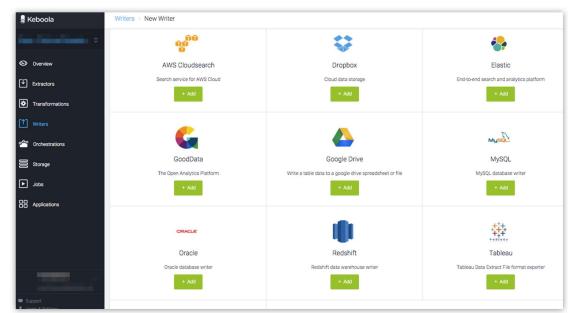
Dashboards are not the only way of consuming data.

WRITERS

Writers are components that take transformed and processed data, help **identify** and describe it and load it into its final destination.

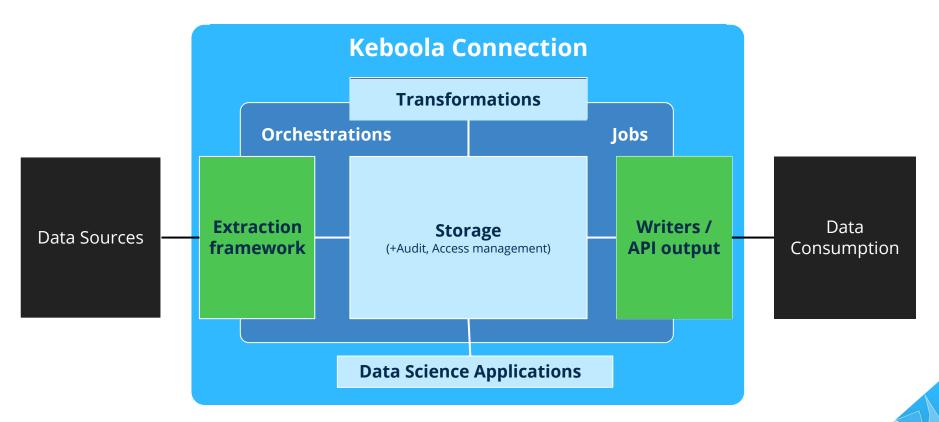
The most typical use case is feeding data into a **Business Intelligence** system. We partner with most of the top market players and integrate your data into their systems.

We also understand that beyond dashboards there is greater value in reusing data for efforts like re-marketing or campaign planning, so we don't limit users by where and how they can send their data.



See for yourself how easy it is to configure a writer for Tableau.

ORCHESTRATIONS & JOBS



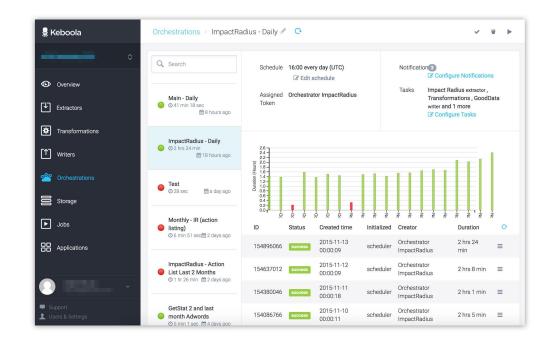
Fully automated data flow with security and transparency.

ORCHESTRATION & JOBS

Orchestration takes care of the automation of the whole sequence.

Parallel processing ensures time efficiency.

Jobs keep track of all tasks and help oversee performance of individual components. It means that transparent security mechanisms are in place throughout the whole process.



SECURITY COMPLIANCE

Security of data and the whole environment where corporate data travel and rest **is the core concern.**

Keboola is fundamentally built and operated on top of Amazon AWS and other 3rd party services such as PaperTrail (logging), PagerDuty (alerting) or NewRelic (monitoring). Keboola inherits from Amazon important security characteristics for data storage, encryption, access control, archiving and others. Detailed description of underlying Amazon security concerns are well documented in the Amazon and KBC whitepapers:

- aws amazon security whitepaper
- <u>aws amazon security in context of Singapore Privacy Considerations</u>
- Keboola Connection security whitepaper





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